




Warren County Ohio TELECOM Matters



our monthly newsletter of things that matter. all things Telecom.

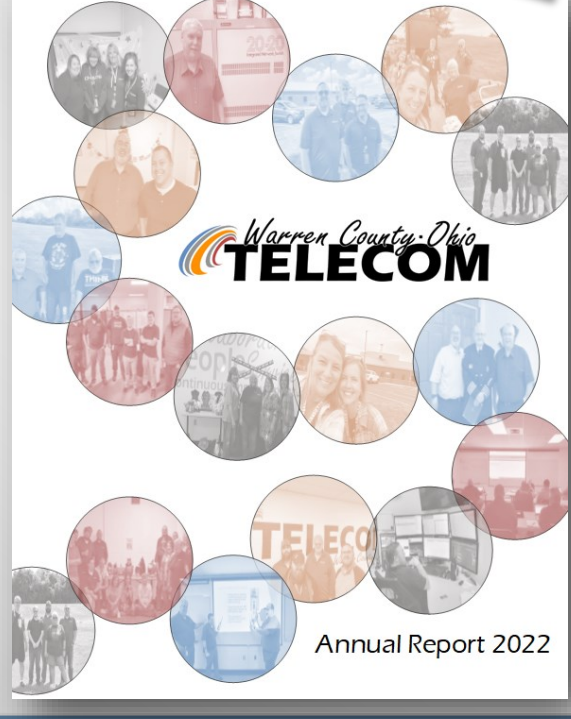
REMINDER: MONTHLY MAINTENANCE
Wednesday, August 16, 2023
 *Central Square maintenance 5:00am - 8:00am
 * Monthly maintenance 5:00pm- 8:00pm
<https://status.wcpsn.net/>



ESO Update as of 07/01/23
 Please see Technical Bulletin for ESO Version Update Procedure [HERE](#)

Warren County Telecom Annual Report | 2022
 The Warren County Telecom Annual Report for 2022 was published and sent out on Monday, July 24, 2023.

You can view this Annual Report by clicking this [link](#).

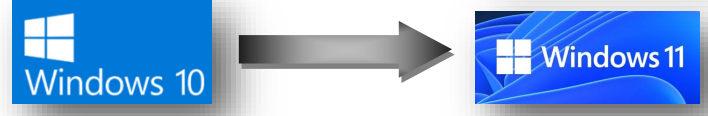


Annual Report 2022

WINDOWS and MOBILE DATA COMPUTERS/LAPTOPS

It is time to start thinking about Mobile Data Computer /MDC (*Mobile Data Computer – Any mobile device with a Windows OS (operating system) that connects to the PSN (Public Safety Network) via VPN (Netmotion)*) and their future with the upcoming Windows 11. The end date for Telecom’s use of Windows 10 will be July 31, 2025. We will not begin Windows 11 installation until 2025. With Windows 11, there are restrictions coming from Microsoft that cannot be upgraded on existing hardware. As it stands, the CF-19, CF-31, CF-20 MK 1, CF33-MK 1, and the G1 are not supported by the Windows 11 processor requirement. Current models that support upgrading to Windows 11 are CF-20 Mk2, CF-33 Mk2 FZ-55, G2 Surface pro’s 6, 7, 8. I will be following up with individual department emails containing MDC lists of what is and isn’t supported.


- Here are the current systems from Panasonic Toughbook line:
- ◆ G2 - CF20 replacement [CLICK HERE](#)
 - ◆ CF-33 [CLICK HERE](#)
 - ◆ FZ-55 [CLICK HERE](#)
 - ◆ CF-40 - Fully-rugged FZ-55 (No one has yet) [CLICK HERE](#)



Motorola APX Radio – RCNT Menu Item The Radio Unit has been informing departments of a new menu item on the Motorola APX Radio platform. The “recent calls” menu item allows you to listen back on the last 60 seconds of radio traffic, depending on model and firmware version. This includes the talk group you are currently on and channels you are scanning. You are unable to see what channel you recorded but can scroll through pervious calls; however, you can play back and save a recording on the radio. You can then play that previous call to allow an external recording device to listen. All saved calls will be wiped once a new code plug is programmed into the radio.

ESO Regional User Group (ESO RUG)

Telecom attended an ESO Regional User Group on July 20, 2023 in Louisville, Kentucky. There is one scheduled for Akron, OH on 10/26/23.



For more information and sign-up go to:
<https://www.eso.com/events/rug-event/>



Swearing-In Ceremony | Turtlecreek Twp. Fire Dept. Deputy Chief JP Campbell

Telecom attended the *swearing-in* of Deputy Chief Jon Paul “JP” Campbell, held at the Turtlecreek Township Fire Department at 670 N ST RT 123 Lebanon, OH 45036. The Ceremony was open to the public and was held on *Tuesday, July 25, 2023 @ 08:00am.*

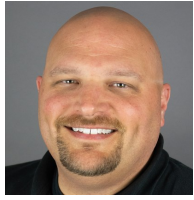


Congratulations Deputy Chief JP Campbell!!

Telecom Important Dates | AUGUST 2023
 Work Anniversaries and a "Birthday"!



Jessica Johnson -18 years!



Alex Mokrycki -2 years!



Lisa Hicks—1 year!



Tommy Kramer—8/19

SCAM OF THE MONTH: You have been served by a Cybercriminal

Recently, the Better Business Bureau issued a warning that cybercriminals have been posing as process servers. Process servers are people who deliver legal documents. Cybercriminals are impersonating them to try to steal your sensitive information.

In this scam, cybercriminals will call from a restricted number and impersonate a process server. They'll claim that there is a lawsuit against you over unpaid bills and that you'll have more legal troubles if you don't act quickly. Typically, the cybercriminal will tell you that they can't provide further details until they deliver the legal documents to you. Then, the cybercriminal will ask you to provide sensitive information, such as your birthday or Social Security number. If you tell the cybercriminal your sensitive information, they can use this to try and steal your identity.

Follow the tips below to spot similar scams:

- Before sharing sensitive information over the phone, ask the caller to tell you what information they have on file. If they can't prove they are legitimate, hang up.
- Be cautious of scare tactics that play with your emotions. Cyberattacks are designed to catch you off guard and trigger you to reveal sensitive information impulsively.

Confirm that the person you're speaking to is actually who they say they are. Try reaching out to them using another form of contact, such as contacting them through their organization's official website.

Recently, the Better Business Bureau issued a warning that cybercriminals have been posing as process servers. Process servers are people who deliver legal documents. Cybercriminals are impersonating them to try to steal your sensitive information.

In this scam, cybercriminals will call from a restricted number and impersonate a process server. They'll claim that there is a lawsuit against you over unpaid bills and that you'll have more legal troubles if you don't act quickly. Typically, the cybercriminal will tell you that they can't provide further details until they deliver the legal documents to you. Then, the cybercriminal will ask you to provide sensitive information, such as your birthday or Social Security number. If you tell the cybercriminal your sensitive information, they can use this to try and steal your identity.

Follow the tips below to spot similar scams:

- Before sharing sensitive information over the phone, ask the caller to tell you what information they have on file. If they can't prove they are legitimate, hang up.
- Be cautious of scare tactics that play with your emotions. Cyberattacks are designed to catch you off guard and trigger you to reveal sensitive information impulsively.
- Confirm that the person you're speaking to is actually who they say they are. Try reaching out to them using another form of contact, such as contacting them through their organization's official website.

Telecom and Emergency Services Summer Picnic! Every summer, WC Telecom and Emergency Services have a combined summer picnic. We spent our lunchtime, sharing announcements/wins and welcoming new employees! Our teams value each other and our working relationships!



#TCKUDOS Kudos are for above-and-beyond actions taken by a Telecom team member or someone Telecom interacts with. They can be submitted throughout the year via our website or a physical card at our office. #TCKudos are then posted on our Kudos Board all month long before being tallied and delivered! If you receive a #TCKudos, we'll send it to you and your Supervisor/Department Head.

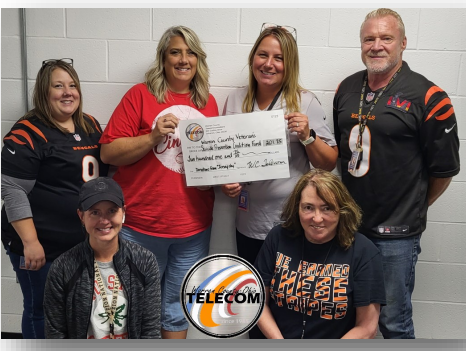
If you know of someone from Telecom that has gone over and above, please take the time to **nominate** them!

#TCKudos

To: _____ Dept: _____
 From: _____ Date: _____
 Thank you for... _____

TCMC—Telecom Morale Committee At Telecom, we have a Morale Committee of 5 staff. Our committee felt as though charitable giving would help give our "team" a sense of purpose, strengthen our connection to our community, and build morale for our employees. We started "Jersey Day" back in February. On the 3rd Thursday of the month, we chose to wear the Jersey and donate a \$1 towards a fund of choice. We chose the **WC Veterans Suicide Coalition** to put that money towards. With suicide being the leading cause of death in the United States, and statistics showing an average of 17 veteran's committing suicide a day, we wanted to focus on the awareness and prevention within our community. At the end of 6 months of collecting, our generous Telecom team contributed much more than a \$1 per month— We raised \$201.75!

If you would like to find out more about this Coalition, click [HERE](#)



Pictured—TCMC (Telecom Morale Committee)



Pictured—WC Chief Deputy Barry Riley (a member of the WCVSPC) and Community Manager, Lisa Hicks



Best Wishes to our Intern, Olivia!

We have been honored and privileged to have had Olivia Siegmann as part of our team at Telecom. She was with us from March through July 2023. We wish her a promising year at UC, a great career and a happy life. Thank you, Olivia for your contributions. We are so glad to have had you as our intern and hope that the journey will now be smoother for you. We are confident that you will not only survive but thrive as a professional!

